

IL Stingray Survey

		Great/ Easy	O.K.	Bad/ Confusing	
Registration	Overall?	1	2	3	N/A
	Did you receive notification about registration before hand?	YES	NO		
	Was all information provided during registration?	YES	NO		
Volunteer Positions	Overall?	1	2	3	N/A
	Was it easy to sign up?	YES	NO		
	Did you feel informed about the volunteer commitment?	YES	NO		
Apparel	Overall?	1	2	3	N/A
	Was the purchase process easy?	YES	NO		
	Were the prices reasonable?	YES	NO		
	Did you receive your order as expected?	YES	NO		
Practice	Overall?	1	2	3	N/A
	Was the training group suitable for your child?	YES	NO		
	Overall how do you rank the practice schedule?	1	2	3	N/A
	Which practice did your swimmer attend?	Guppy	10 & U	11 & A	
	How many times a week did your swimmer attend practice?	1-2	2-3	3-4	5+
	Was the practice times convent?	YES	NO		
	Were the practice organized?	YES	NO		
	Did you swimmer receive good instruction?	YES	NO		
Social Events	Overall?	1	2	3	N/A
	Rank team picture day	1	2	3	N/A
	Rank team banquet	1	2	3	N/A
Fundraising	Overall?	1	2	3	N/A
	Were the events clearly communicated?	YES	NO		
	Did you participate in any?	YES	NO		
Communication	Overall?	1	2	3	N/A
	Did you find the website easy to navigate?	YES	NO		
	Did you find the information you needed?	YES	NO		
	Did you like to communicate to receive information/updates by email?	YES	NO		
	Did you find the emails useful?	YES	NO		
Coaching	Head Coach:				
	Overall performance	1	2	3	N/A
	Did they have the appropriate knowledge of stroke technique?	YES	NO		
	Did your child find instruction easy?	YES	NO		
	Did they maintain discipline/control during practices?	YES	NO		
	Did they make your swimmer feel valued?	YES	NO		
	Did they address any issues in a timely manner?	YES	NO		
	Did they treat your swimmer fairly and equally?	YES	NO		
	Did they make it fun for your swimmer?	YES	NO		
	Did they communicate well?	YES	NO		
	Did they treat you with respect as the parent?	YES	NO		
Did they make them self available to speak to/approachable?	YES	NO			

Coaching	Assistant Coach:				
	Overall performance	1	2	3	N/A
	Did they have the appropriate knowledge of stroke technique?	YES	NO		
	Did your child find instruction easy?	YES	NO		
	Did they maintain discipline/control during practices?	YES	NO		
	Did they make your swimmer feel valued?	YES	NO		
	Did they address any issues in a timely manner?	YES	NO		
	Did they treat your swimmer fairly and equally?	YES	NO		
	Did they make it fun for your swimmer?	YES	NO		
	Did they communicate well?	YES	NO		
	Did they treat you with respect as the parent?	YES	NO		
	Did they make them self available to speak to/approachable?	YES	NO		

Coaching	Volunteer Coaches:				
	Overall performance	1	2	3	N/A
	Did they have the appropriate knowledge of stroke technique?	YES	NO		
	Did your child find instruction easy?	YES	NO		
	Did they maintain discipline/control during practices?	YES	NO		
	Did they make your swimmer feel valued?	YES	NO		
	Did they address any issues in a timely manner?	YES	NO		
	Did they treat your swimmer fairly and equally?	YES	NO		
	Did they make it fun for your swimmer?	YES	NO		
	Did they communicate well?	YES	NO		
	Did they treat you with respect as the parent?	YES	NO		
	Did they make them self available to speak to/approachable?	YES	NO		
	Did anyone stand out that you thought did an exceptional job? Who? (write name in the space provided to the right)	YES	NO	_____	

Feedback	Are you planning on returning next year?	YES	NO
	Would you recommend the summer team to a friend?	YES	NO

Additional
Comments (good,
bad, or ugly):
